



## Objectives & Targets For TS /ELECTRICAL (2016-17)

<i>Sl. No.</i>	<i>Objectives</i>	<i>Actual 15-16</i>	<i>Targets 16-17</i>
1	A. 'No -Light' complaint in general to be attended between 8 AM to 10 PM same day. B. 'No -Light' complaint due to failure of Transformers and Feeder cables etc. within 24 hrs.	100 %	100 %
2	10% reduction in no. of <i>No-Light</i> complaints with respect to the previous year's complaints	15,365	13,830
3	6% reduction in no. of <i>General</i> complaints with respect to the previous year's complaints	39,535	35,185
4	5% reduction in breakdown of Transformers	50	47

**No-Light** - The minimum criteria for 'No-Light' is that there should be *no electricity* in the **whole quarters** of an occupant. Moreover it extends to *no electricity* in a block, more than a block, a sub-sector or area and a complete sector or area.

Partial failure of Electricity in Quarters is beyond the preview of 'No-Light'